



SEEKING AN OCCUPATIONAL CLAIMS CONSULTANT

Banyan Work Health Solutions Inc.: is a national leader in pro-active workplace health management services for disability insurers and employers. Banyan is dedicated to providing the highest quality health promotion & disability management services to clients. We are a national network of Disability Management Consultants that assist individuals who are off work due to health or workplace issues.

We have an immediate need for a skilled professional with both broad and deep knowledge in Occupational Claims Management. Both contract and employed options are available.

Office Location: work from home

Responsibilities may include:

- Within the legislated time frames, report and case manage occupational injury/illness claims for organizations across Canada. Provide communication and coordinate return to work planning with the operation.
- Monitor Cost Statements for potential claim status, refund situations and errors
- Monitor claims activity for objectionable findings – consultation with Board regarding objections
- Prepare files for appeals / submissions to Appeals Branch; facilitate the submissions of appeals
- Meet with appropriate stakeholders- employer, worker, WSIB/WCB
- Represent the company with file reviews when necessary
- Perform a cost / benefit analysis to determine the most proactive strategy on difficult cases
- Client specific consultation on complex cases for early intervention
- Assist in RTW process overseeing modified work programs
- Provide coaching and support to the operation on implementing appropriate and safe accommodations of employees and any other disability management related matters.
- Provide appropriate resources to ensure effective individual case management process
- Notify the Manager of any disability management trends or safety concerns identified through day to day claims management
- Contribution to occupational claims management training programs, in both content development and delivery
- Contribution to the overall business development effort, including client presentation, and proposal writing
- Use of both in-house proprietary and other technologies in the execution of duties
- Other duties as assigned.

Requirements:

- Knowledge of Provincial and Federal Occupational Health & Safety legislation, Workers Comp in the applicable provinces
- University degree in related field preferred, or equivalent experience
- Excellent communication (written and oral) and analytical skills
- Excellent organizational and time-management skills
- Strong interpersonal skills; able to resolve conflicts
- Client service orientation and client interface
- Experience administering WSIB/WCB claims, Return to work program, and managing occupational disability claims. Experience managing CSST claims in Quebec an asset.
- Ability to work independently

- Project management experience is an asset
- Experience in STD and LTD Disability Management is an asset
- Bilingualism in French and English is preferred but not required

Application Process:

- All interested applicants are invited to submit their up-to-date résumés and letters of motivation on the company website: <http://www.banyanconsultants.com/index.php/careers>